

Welcome To Our February Newsletter

Contest

CALABOGIE HIGHLANDS



Featuring Articles By

Chris Fleming - Highlands Director

Anne Hutchinson - Members' Association President

Susan Veale - Club Captain

Meet Our New Staff

Paul Papousek - Golf Operations Manager

Tracy Fredericks - Clubhouse Manager

Reminders

March 1st Deadline - Save On Memberships

Golf Canada Handicap Changes

New Golf Shelter Naming Contest

Let Your Creativity Shine



Are You The Winner?

Chris Fleming Director

We have been working hard on developing a renewed philosophy and customer service plan for the Highlands in 2020. I see this year as a pivotal turning point as we reposition, redefine and reset our Club on a new path forward for decades to come. Here are some key developments that have taken place.

On behalf of our “Family,” I am pleased to introduce Paul Papousek as our new Golf Resort Operations Manager. As a Club Representative, Paul will be responsible for member/guest/ green fee player communications, orchestrating the Highlands renewed vision, exploring new ideas, and ensuring your time at the Highlands is the best it can be.

Alongside Paul, Tracy Fredericks has accepted the position of Clubhouse Manager. Tracy’s experience in catering and business will help set a new standard in professional customer service, food quality assurances and member expectations. Tracy has developed new menus and committee approved options that are sure to please. Our goal is to make the Clubhouse your choice for beverage and dining on all days, not just golf. With Tracy’s event experience, developing clubhouse neighbourhood events will be our focus.

Working with Tracy in the kitchen is our new “food guy”, Brian Jenkinson. Brian’s cooking skills will bring tasty meal offerings to your table.

Within our changes, we would like for our members to have “first choice opportunities in any available job openings” for membership family members seeking summer employment. If interested, please contact Paul or Tracy.

A defining moment for our club will occur this spring/summer with the opening of the new layout and other course change improvements. Although it is still too early to set a date for this historical transition, we look forward to introducing this new enhanced layout design.

Investments in this renewed vision extend to include erecting a new on-course food & beverage and washroom building behind the new 7th green. The location will service holes 7, 8, 12 & 13. A drawing of the finished concept is on the last page of this newsletter.

Wanting a name for our new building, we have decided to let the membership choose in the form of a contest open to all 2019 & 2020 paid members in good standing. Think of a name and submit it by email to:
calpakmedia@gmail.com.

Only one contest name per member and there will be a skill-testing question to claim the prize of a \$50.00 food & beverage certificate. If several people provide the same winning name, a final “names in the hat” draw will take place to determine the winner. We will post the winner’s name in the March Newsletter. **Contest closes February 29th, 2020.**

We recognize the loyalty of our Membership and that members deserve more, not only on but off the course. 2020 is our year to prove that. The combination of new changes along with the efforts of the Members’ Executive, the Leagues and all Volunteers, Calabogie Highlands presents as a special place to enjoy golf and social opportunities. To each President and members of your committees, I say, “Thank You” for taking us to another level.

MEMBERSHIP RENEWAL NOTICE

Within the next few days, we will be sending your 2020 membership renewal notice. Pay your 2020 membership by March 1st, and save up to \$100.00 on new posted rates depending on your membership category.

Not a member? View rates & membership form [HERE](#)



Paul Papousek **Golf Operations Manager**

Paul has 43 years of business, consulting and operations experience in many industries in Canada, Europe and the United States.

He has been a management consultant with Deloitte Consulting; he has also held the position of Chief Operating Officer for Deloitte in Canada and Europe, with KPMG for its Global Tax practice and with two major Ontario law firms.



Paul grew up in Renfrew and has a good understanding of the Ottawa Valley, the growth opportunities and strategy for the Highlands Golf Club.

Paul is also an avid golfer and will bring his enthusiasm and business acumen to the club.

Tracy Fredericks **Club House Manager**

Tracy brings over twenty-five years of service industry experience to our tables. Establishing herself working with National Grocers for nineteen years, six of those years as Bakery Manager, then shifting into directing the catering division of JR's Restaurant in Almonte, working part-time at Greensmere Golf Course, and working Weddings & Special Events at Temple's Sugar Camp in Ferguson Falls. She proudly owned and operated Bonnie Jane's Coffee House in Arnprior for many years and has gained a professional reputation, along with her husband Jay, through the success of Powersports Garage, which services the Calabogie area.

Tracy doesn't stop with her career, she has volunteered her time and skills to a variety of events and organizations over the years, with the most notable being Almonte Celtfest. With a seven plus year involvement with the festival in various event positions, Tracy has acquired a broad knowledge base in many different aspects of event planning.

Tracy is excited about joining the Calabogie Highlands team, designing new menus and presenting great food for both large groups and small meals.

Susan Veale **Club Captain**

As a result of changes in the WHS, (World Handicap System), you may have noticed your handicap has gone down. Across the board, our Club has seen a decrease of about five strokes from pre-2020 handicaps for every player.

You will also notice your Golf Index (previously Factor) has not changed. Briefly stated, the reason for these changes is that you are now playing against Par Of The Course and not just the Slope and Rating.

The Handicap Committee will be sending out more detailed information as the season start gets closer. You can read more on line at www.golfcanada.ca or at other golf sites. Remember, even if you look at a non-Canadian website, everything is standard worldwide.

I know there are some anomalies with some score profiles. I am addressing this and will soon have everything in order. Should you notice anything strange with your profile or scoring history, please let me know.



Anne Hutchinson
Members Association President

We have successfully made it past the halfway point of winter, and I hope that the Snowbirds are thinking fondly of those of us here enjoying the snow.

It was my pleasure to meet two integral new members of the Highlands staff recently. Paul Papousek has come on-board as Golf Operations Manager and Tracy Fredericks brings her extensive catering experience to us as Club-house Manager. They are both keen to make the upcoming season a success and are welcome additions to the team.

While we have been either shovelling or sunbathing, there have been some changes to the Calabogie Highlands Executive Committees.

I have accepted, with regret, Dennis Fodor's resignation as Mixed Association President. Dennis has done a terrific job in this role as well as in other positions he has held over the past many years. Thank you for your dedication Dennis, you deserve a break, and we wish you a relaxing season in 2020!

Happily, the position was not vacant for long. I am pleased to say that Marilynn Luce has agreed to move from her place as Mixed Vice President to fill the President's chair. No one is better qualified than Marilynn to lead this committee, and I know she will ensure that the Mixed events will continue to provide us with Sunday afternoons filled with fun and comradery. Thank you Marilynn!

If you are following along in your programme, you may have noticed that Marilynn was also the Secretary of the Member's Association Executive Committee.

Understandably, she has decided that, although she is close to super human, two such positions would be more than she would like to take on, and so has stepped down as Secretary.

We are blessed to have enthusiastic and capable volunteers within our membership, and it is our good fortune that Susan Lomas is willing to fulfil a dual secretarial role as both Member's Association Secretary and Women's League Secretary. Please be sure to express to her your appreciation next time you see her!

With these changes in place, one vacancy remained, that of the position of Mixed Vice President. I am pleased to announce that Sharon Pearce has volunteered for this position. Sharon will work with Marilynn, Peter Winkler (Treasurer) and Marjorie Watts (Secretary) on the Mixed Committee. There are four mixed events with the first starting in May, then June, July and September.

For the August Club Championship, our Club Captain Susan Veale and her committee will facilitate this event.

The Monday afternoon Ladies' League will also see a change in 2020. Following some challenging years at the helm, Heather Morlan has decided not to lead this league going forward. Thank you, Heather, for your years of service to these ladies. We hope to find someone within the ranks to carry on in your footsteps. Please let me know if this leadership position is calling your name!

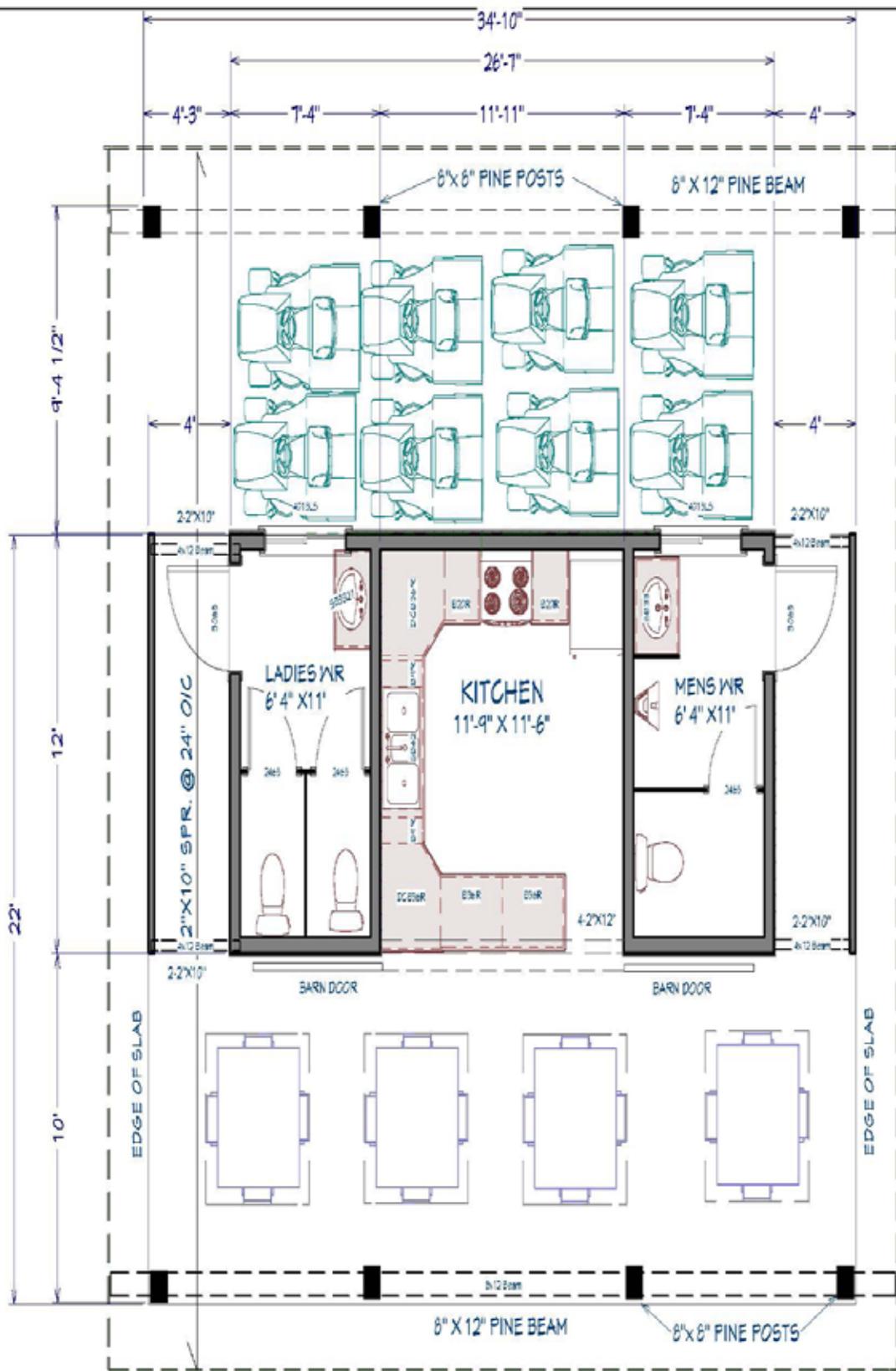
May the rest of your winter bring sunshine no matter what the temperature!



NEW GOLF SHELTER

*Design drawings by Kim Lehvonen
Linwood Homes*





GROUND FLOOR PLAN

EVERY NOTATION FOLLOWED BY "N.I.C." INDICATES THAT THE ITEM IS "NOT INCLUDED IN CONTRACT"

CUSTOMER:
**CALABOGIE
HIGHLANDS**

**GOLF
SHELTER**

Draws & Design Consultant
**CHRIS
FLEMING**

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